Annexure 2C

Refund and Cancellation Policy of the Asiatic Society of Mumbai

The Asiatic Society of Mumbai undertakes and organises, from time to time, various activities such as organizing lectures, seminars, workshops, festivals, conferences, educational and academic courses, quizzes, heritage walks and tours and several other programmes (**Activities/ Programmes**) in line with it objectives. In keeping with the changing times, the Activities are held /conducted both in off-line, online and in hybrid manner.

These Activities are open to members and non-members in accordance with the decisions of the organizing committee. Whilst some activities are conducted free of cost to the participants, fees/charges are levied and collected from the participants (members and non-members) on the basis as is determined by the organizing committee.

This page sets out the terms and conditions on the occurrence of a cancellation of any of the foregoing activity and refund, if any, for the same.

- 1. The Society operates on a 100% advance payment system. Your booking shall be confirmed only once the Society receives the full payment.
- 2. No cancellation is permitted. In the event that you are unable to attend a Programme:
 - a. Ordinarily no refund is permitted.
 - b. In extraordinary situations, a full or partial refund may be given at the discretion of the Society on a case by case basis.
- 3. In the event of a cancellation of an Activity /Programme due to circumstances beyond the control of the Society including but not limited to an act of God, riots, war, strikes, civil unrest, terrorism, governmental regulations, floods, earthquakes, fire, lockdown, embargo, and other natural disasters, illness, etc., a full or partial refund shall be made at the Society's sole discretion. Actual costs, if incurred, on arrangements made for the Programme, shall be deducted in the proportion as decided by the Society.
- 4. Society shall at its discretion be entitled to cancel any Programme for any reason that the Society may deem fit with or without prior notice. In such a case, you may be given a full or partial refund of the fees. The fee refund may be automatic where feasible; in other cases you may be required to provide details as requested for manual transfer of funds.
- 5. Decisions of the Society shall be final and binding upon the participants.

Ms. Renu Parekh Chairperson of the meeting **Mr. Paulsil Mathai** Member